



# 20-Year Standard Warranty

LIMITED WARRANTY/SERVICE AGREEMENT

2010-###

Registration No.

, 2010	SF	ALT R230	None	### ###
Warranty Effective Date	Project Size (Square Feet)	Membrane/ Flashing Type	Surfacing Type	Applicator's Name

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Building Owner

###  
Building Location

###  
Project Area/Description

For the warranty period indicated above, ALT Global, LLC ("ALT"), warrants to the Building Owner ("Owner") above that ALT will, subject to the Terms, Conditions and Limitations set forth below, repair any leak in the ALT Roofing & Waterproofing System ("System").

### TERMS, CONDITIONS AND LIMITATIONS

- The ALT Roofing & Waterproofing System is composed of all ALT materials. Any materials not manufactured or supplied by ALT are not covered under this warranty and are listed herein:
- In the event any leak should occur in the System: (a) The Owner must give written notice to ALT within thirty (30) days of any occurrence of a leak. By so notifying ALT, the Owner authorizes ALT or its designee to investigate the cause of the leak. (b) If upon investigation, ALT determines that the leak is not excluded under the Terms, Conditions, Limitations and Definitions set forth in this limited warranty, the Owner's sole and exclusive remedy and ALT's liability will be limited to the repair of the leak. (c) Should the investigation reveal that the leak is excluded under the Terms, Conditions and Limitations, the Owner is responsible for payment of the investigation costs. Failure by Owner to pay for these costs shall render this ALT Roofing & Waterproofing System Limited Warranty ("Limited Warranty") null and void. ALT will advise the Owner of the type and/or extent of repairs required to be made at the Owner's expense that will permit this Limited Warranty to remain in effect for the unexpired portion of its term. Failure by the Owner to properly make these repairs in a reasonable manner using an ALT licensed applicator and within a reasonable time shall render this Limited Warranty null and void. (d) Any dispute, controversy or claim between the Owner and ALT concerning this Limited Warranty shall be settled by mediation. In the event that the Owner and ALT do not resolve the dispute, controversy or claim in mediation, the Owner and ALT agree that neither party will commence or prosecute any suit, proceeding, or claim other than in the courts of the state of New York or the United States District Court, New York Division. Each party irrevocably consents to the jurisdiction and venue of the above-identified courts.
- ALT shall have no obligation under this Limited Warranty unless and until ALT and the licensed applicator have been paid in full for all materials, supplies, services, warranty costs and other costs which are included in, or incidental to, the System.
- ALT shall have no obligation under this Limited Warranty, or any other liability, now or in the future if a leak or damage is caused by: (a) Natural forces, disasters, or acts of God including, but not limited to, winds in excess of 72 MPH, hurricanes, tornadoes, hail in excess of 2" in diameter, lightning, earthquakes, atomic radiation, insects, or animals; (b) Any act(s), conduct or omission(s) by any person, or act(s) of war, which damages the System or which impairs the System's ability to resist leaks; (c) Failure by the Owner to use reasonable care in maintaining the building, said maintenance to include, but not limited to those items listed on the reverse side of this Limited Warranty titled "ALT Care and Maintenance Guide" (d) Deterioration or failure of building components, including, but not limited to, the roof substrate, walls, mortar, HVAC units, etc.; (e) Condensation or infiltration of moisture in, through, or around the walls, copings, rooftop hardware or equipment, building structure or underlying or surrounding materials. ALT specifically excludes any damage to the roof insulation or roof system that may come from moisture within the roof deck or existing roof system. (f) Any acid, oil, harmful chemical, chemical or physical reaction and the like which comes in contact with the System, which damages the System, or which impairs the System's ability to resist leaks; (g) Alterations or repairs to the System not approved in writing by ALT; (h) The architecture, engineering, construction or design of the roof, roofing system, or building. ALT does not undertake any analysis of the architecture or engineering required to evaluate what type of roof system is appropriate; (i) A change in building use or purpose; (j) Failure to give proper notice as set forth in paragraph 2(a) above.

5. This Limited Warranty shall be transferable subject to ALT inspection, written approval, and payment of the current transfer fee.

6. During the term of this Limited Warranty, ALT, its designated representative or employees shall have free access to the roof during regular business hours. In the event that roof access is limited due to security or other restrictions, Owner shall reimburse ALT for all reasonable costs incurred during inspection and/or repair of the System which are due to delays associated with said restrictions. Owner shall be responsible for the removal and replacement of any overburdens, super-strata or overlays, either permanent or temporary, excluding accepted stone ballast or pavers, as necessary to expose the system for inspection and/or repair.

7. ALT's failure to enforce any of the terms or conditions stated herein shall not be construed as a waiver of such provision or of any other terms and conditions of this Limited Warranty.

8. This Limited Warranty shall be governed and construed in accordance with the laws of the State of New York without regard to conflict of laws.

ALT DOES NOT WARRANT PRODUCTS INCORPORATED OR UTILIZED IN THIS INSTALLATION WHICH IT HAS NOT FURNISHED. ALT SPECIFICALLY DISCLAIMS LIABILITY, UNDER ANY THEORY OF LAW, ARISING OUT OF THE INSTALLATION OR PERFORMANCE OF, OR DAMAGES SUSTAINED BY OR CAUSED BY, PRODUCTS NOT FURNISHED BY ALT. THIS LIMITED WARRANTY SUPERSEDES AND IS IN LIEU OF ALL OTHER WARRANTIES OR GUARANTEES WHETHER WRITTEN OR ORAL, EXPRESS OR IMPLIED, INCLUDING, WITHOUT LIMITATION, WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE. THIS LIMITED WARRANTY SHALL BE THE OWNER'S SOLE AND EXCLUSIVE REMEDY AGAINST ALT, AND ALT SHALL NOT BE LIABLE FOR ANY CONSEQUENTIAL, SPECIAL, INCIDENTAL OR OTHER DAMAGES INCLUDING, BUT NOT LIMITED TO, LOSS OF PROFITS OR DAMAGE TO THE BUILDING OR ITS CONTENTS OR THE ROOF DECK. THIS LIMITED WARRANTY CANNOT BE AMENDED, ALTERED OR MODIFIED IN ANY WAY EXCEPT IN WRITING SIGNED BY AN AUTHORIZED OFFICER OF ALT. NO OTHER PERSON HAS ANY AUTHORITY TO BIND ALT WITH ANY REPRESENTATION OR WARRANTY WHETHER ORAL OR WRITTEN.

**Building Owner**

**ALT Global, LLC**

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Accepted by Owner's Authorized Representative

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Accepted by ALT Authorized Representative

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Authorized Representative Title

\_\_\_\_\_  
Authorized Representative Title

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Date of Signature

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Date of Signature

**ALT WARRANTED ROOFING SYSTEMS CARE AND MAINTENANCE GUIDE**

Congratulations on your purchase of an ALT Roofing & Waterproofing System for your building! Your building is a valuable asset and as such should be properly maintained. Building envelope components, other than the ALT Roofing & Waterproofing System itself, require periodic maintenance to perform as designed and to protect your investment. ALT feels that the following requirements will assist you, the building owner, in maintaining a watertight roof for many years. Remember, your building is an investment. To maximize your return on this investment, maintenance is essential.

1. The building envelope, including the roof, should be inspected at least twice yearly (in the Spring and Fall), and after any severe storms. Record maintenance procedures as they occur. Log all access times and parties working on the roof.

2. Proper maintenance and good roofing practice suggest that water not be allowed to remain on the roof for more than 48 hours after a rainfall. Roofs should have slope to drain and all drain areas should remain clean. Bag and remove all debris from the roof since such debris can be quickly swept into drains by rain. This will allow for proper water run-off and avoid overloading the roof with standing water.

3. The ALT Roofing & Waterproofing System should not be exposed to acids, solvents, greases, oil, fats, chemicals and the like. If the ALT Roofing & Waterproofing System is subject to contact with any such materials, contact ALT immediately.

4. The ALT Roofing & Waterproofing System is designed to be a waterproofing membrane. If there is to be roof traffic for any reason, contact your ALT Licensed Applicator before proceeding for the installation of approved protective walkways.

5. The ALT Roofing & Waterproofing System components do not require maintenance in order to perform as designed or to keep this Limited Warranty in effect.

6. All counter-flashing, metal work, drains, skylights, equipment curb and supports, and any other rooftop accessories functioning in conjunction with the ALT Roofing & Waterproofing System must be properly maintained at all times.

7. If any additional equipment is to be installed on your roof (e.g. HVAC units, TV antennas, etc.), contact ALT, in writing, for approval before proceeding.

8. Should there be an addition to the building, requiring tie-in to the existing ALT Roofing System, contact ALT before proceeding to ensure the tie-in is in accordance with ALT specifications.

9. Should you have a problem:  
(a) Check for the obvious: clogged roof drains, loose counter-flashings, broken skylights, open grills or vents, broken water pipes.

(b) Note conditions resulting in leakage. Heavy or light rain, wind direction, temperature and time of day that the leak occurs are all-important clues to tracing roof leaks. Note whether the leak stops shortly after each rain or continues to drip until the roof is dry. If you are prepared with the facts, the diagnosis and repair of the leak can proceed more rapidly.

(c) Contact ALT Warranty Claims immediately, but please don't call until you are reasonably sure that the ALT Roofing & Waterproofing System is the cause of the leak.